

# Student Code of Conduct 2021-2024

## **Every student succeeding**

Every student succeeding is the shared vision of Queensland state schools. Our vision shapes regional and school planning to ensure every student receives the support needed to belong to the school community, engage purposefully in learning and experience academic success.

Queensland Department of Education State Schools Strategy 2019-2023

LEARNING FOR TODAY AND TOMORROW

# **Contact Information**

Postal address:	191 The Avenue, Peregian Springs, Q 4573
Phone:	5351 2222
Email:	admin@peregianspringsss.eq.edu.au
School website address:	peregianspringsss.eq.edu.au

# Endorsement

Principal Name:	Dr Gwen Sands
Principal Signature:	avec Sands
Date:	28/10/2020
P&C President Name:	Lindy Kanan
Signature:	Lh
Date:	28/10/2020
School Council Chair Name:	Chris Wise
Signature:	Chi
Date:	28/10/2020

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## **Purpose**

Peregian Springs State School is committed to providing a safe, respectful learning environment for all students, staff, parents, visitors, and the broader community. Students have opportunities to engage in quality learning experiences and acquire values supportive of lifelong wellbeing.

The Peregian Springs State School Student Code of Conduct sets out the responsibilities and processes we use in our school to promote a productive, effective whole school approach towards enabling students to be self-managed in their learning and behaviour.

The purpose of this document is to facilitate high standards of behaviour from all in the school community, ensuring learning and teaching in our school is prioritised, where all students are able to experience success and staff enjoy a safe workplace.

The principles of Choice Theory (Glasser, 1998) underpin the implementation and principles of this Code of Conduct. This philosophy is about creating the conditions for each student to progress towards responsible self-management, whilst learning about how and why people behave the way they do.



## Principal's Foreword

At Peregian Springs State School we have a special learning and wellbeing culture. It is one that nurtures each of us – children and adults - and binds us together in a common goal – to provide an education focused on *quality relationships, quality work and quality outcomes* for now and for the future.

Quality relationships comes first because it is at the heart of everything we do. By ensuring we have developed quality relationships with all children and their families we can positively influence how our children learn to get along with others, to solve conflict peacefully and to develop strategies for managing their lives which will carry them through to adulthood.

We call this life skill self-management. When children learn to manage their emotions, behaviour and relationships with others in positive ways, they are setting themselves up for a greater likelihood of success in life – a life in which they can have great friends, have positive influence over their surroundings, feel in control of themselves and make choices which impact on themselves and others for the better. In other words, a life in which they can be happy, be well and help others be happy and well too.

The cornerstone of our work with children is a deep understanding of human behaviour. We use the ideas behind Choice Theory<sup>[1]</sup> to guide us.

Choice Theory is based on the simple premise that every individual only has the power to control themselves and has limited power to control others. Applying **Choice Theory** to our lives allows one to take responsibility for one's own life and at the same time, withdraw from attempting to direct other people's decisions and lives.

This premise guides our work with children in teaching them about understanding their own behaviour and learning how to make better choices in the future. The principles underlying Choice Theory underpin our Student Code of Conduct with the aim of assisting our children to build the skills to be confident, self-disciplined and kind.

All staff of Peregian Springs State School take an educative approach to self-management, wellbeing and discipline. Self-management can be taught, and mistakes are opportunities for us all to learn.

Our Student Code of Conduct provides an overview of our procedures for implementing the Department of Education's policies on the use of mobile phones and other technology, the removal of student property and our approach to preventing and addressing incidents of bullying and harassment. This document also details the steps staff members take to educate students about these procedures and how they are taught explicitly about expected behaviours in our school and the wider community. Finally, it details the possible consequences that may apply when students breach expected standards of behaviour, including the use of suspension or exclusion.

Thank you to the students, teachers and other staff, parents and other members of the community for bringing the Peregian Springs State School Student Code of Conduct together over this year. Your interest and views shared through the consultation process have been

invaluable. I am confident this document provides a clear explanation of what we expect from our children and how we support them to meet these expectations.

[1] https://wglasser.com/what-is-choice-theory/

#### **Gwen Sands**

#### **Principal**

# P&C Statement of Support

The Peregian Springs State School Parents and Citizens' (P&C) Association is delighted to support this new Student Code of Conduct.

The Student Code of Conduct is a reflection of our strong community that is built on strong relationships between students, teachers and staff.

The school community, including the School Council and P&C Association members, have had opportunities to contribute and provide feedback on this Student Code of Conduct. Community involvement is vital given the critical role that parents and other adults play in supporting students to meet the expectations articulated in this document.

We encourage all parents to familiarise themselves with the Student Code of Conduct, and to discuss its contents with their children.

Parents are also invited to become active members of the Peregian Springs State School P&C Association. Through this forum we work collaboratively with school staff to ensure all students are safe and appropriately supported to meet their individual social and learning needs.

**Lindy Kanan** 

**P&C President** 



## Student Representative Statement

On behalf of the students at Peregian Springs State School, we endorse the Student Code of Conduct for 2021. At this school we value the academic and social and emotional learning opportunities that are provided. This school is a safe place. We recognise that all children are different and that each of us have our own learning style and preferences. Some people need more support than others.

Staff at this school make sure that learning is interesting and fun. We learn both in the classroom, outside and in our specialist lessons.

Peregian Springs State School offers many opportunities to learn about our behaviour and why we and others behave and think.

We like the school behaviour systems as they provide us with a number of opportunities to reflect on our behaviour choices. Teachers deal with inappropriate behaviour in a calm and respectful way. They ensure the privacy of the student they are working with.

Major issues at the school get dealt with quickly, calmly and effectively.

At the school we are taught to use the Take 5 and Think 5 when there is a problem. It is useful so we know how to deal with a situation straight away. We learn to sort out problems in a way which doesn't make the situation worse and so that when we leave this school we have the skills to deal with problems in the future.

School expectations are modelled by students to each other. This helps new students know what to do.

School staff at this school have good relationships with students. They know students and provide us with choices which helps us develop self-management skills.

At this school we can relax and are allowed to be ourselves. It feels like family at this school.

We hope that you have as many valuable and enjoyable memories as we have had in our primary school journey.

Co-written by 2020 Student Leaders: Kaia Francey, Bonnie Scudamore, Tessa Blackmore, Mia Drake, Jake McCready, Ashley Law, Maeve Hall-Brown and Isabella Gillham



## Consultation

The consultation process used to inform the development of the Peregian Springs State School Student Code of Conduct occurred in three phases.

In the first phase, the *Be You* Team held a series of internal meetings with staff, parent and student representatives in 2019. During these meetings, we examined a range of data sets, *Be You* survey results, school disciplinary absences (SDA) and outcomes from the most recent School Opinion Survey. In 2020 the *Be You* Team and school staff identified strengths and successes from our previous *Responsible Behaviour Plan for Students*, and areas for further development.

Representatives looked at past and current surveys completed by students, parents and staff on school culture and climate.

A draft Student Code of Conduct was prepared and distributed for comment to all staff members as well as the school community and School Council. The third phase of consultation was completed in 2020, with the final version, incorporating suggested changes and feedback, sent to the School Council and P&C Association in 2020 for endorsement. The School Council and P&C Association unanimously endorsed the Peregian Springs State School Student Code of Conduct for implementation in 2021.

A communication strategy has been developed to support the implementation of the Peregian Springs State School Student Code of Conduct, including parent information sessions, promotion through the school website, newsletter, staff communication channels, and student lessons. Any families who request a copy of the Peregian Springs State School Student Code of Conduct, including translation to a suitable language, are referred to the school website.

#### **Review Statement**

The Peregian Springs State School Student Code of Conduct will undergo annual minor updates to reflect changing circumstances. A full review is conducted every four years in line with the scheduled review process for the School Planning, Reviewing and Reporting cycle.



#### **Data Overview**

This section is used to report on key measures related to student discipline, safety and wellbeing using existing data sets available to all schools. This provides an open and transparent reporting mechanism for the school community on the perceptions of students, parents and staff about school climate, attendance and school disciplinary absences.

The Parent, Student and Staff Satisfaction data in the tables below is drawn from the School Opinion Survey. The School Opinion Survey is an annual collection designed to obtain the views of parents/caregivers, students and school staff from each school on what they do well and how they can improve.

Opinions on the school, student learning, and student wellbeing are sought from a parent/caregiver in all families and a sample of students from each state school.

Opinions on the school as a workplace are sought from all school staff and principals. There are additional questions for teaching staff on their confidence to teach and improve student outcomes. Principals are also asked about their confidence to lead the school and improve student outcomes.

There are four different confidential surveys for		
parents		
students		
staff		
principals.		

For more information, refer to frequently asked questions page.



# **School Opinion Survey**

## Parent opinion survey

Performance measure			
Percentage of parents/caregivers who agree# that:	2017	2018	2019
their child is getting a good education at school (S2016)	96.4%	96.6%	98.4%
this is a good school (S2035)	96.4%	96%	98.3%
their child likes being at this school* (S2001)	98.8%	97.1%	99.2%
their child feels safe at this school* (S2002)	98.8%	97.7%	100%
their child's learning needs are being met at this school* (S2003)	95.2%	95.4%	95.1%
their child is making good progress at this school* (S2004)	96.4%	93.7%	95.9%
teachers at this school expect their child to do his or her best* (S2005)	95.2%	98.3%	99.2%
teachers at this school provide their child with useful feedback about his or her school work* (S2006)	94%	95.4%	95.8%
teachers at this school motivate their child to learn* (S2007)	94%	98.3%	98.3%
teachers at this school treat students fairly* (S2008)	97.5%	96.5%	96.7%
they can talk to their child's teachers about their concerns* (S2009)	95.2%	97.7%	96.7%
this school works with them to support their child's learning* (S2010)	95.1%	96%	94.2%
this school takes parents' opinions seriously* (S2011)	93.8%	92.5%	96.5%
student behaviour is well managed at this school* (S2012)	93.9%	94.8%	94.1%
this school looks for ways to improve* (S2013)	96.3%	95.3%	98.3%
this school is well maintained* (S2014)	97.6%	98.3%	99.2%

## Student opinion survey

Performance measure			
Percentage of students who agree# that:	2017	2018	2019
they are getting a good education at school (S2048)	95.9%	97.6%	96.6%
they like being at their school* (S2036)	96.7%	95.1%	95%
they feel safe at their school* (S2037)	97.5%	95.2%	95%
their teachers motivate them to learn* (S2038)	99.2%	94.3%	100%
their teachers expect them to do their best* (S2039)	100%	98.4%	100%
their teachers provide them with useful feedback about their school work* (S2040)	95%	97.6%	97.4%
teachers treat students fairly at their school* (S2041)	92.3%	88.3%	95.8%
they can talk to their teachers about their concerns* (S2042)	92.3%	88.3%	95.8%
their school takes students' opinions seriously* (S2043)	90.2%	88.2%	95.7%
student behaviour is well managed at their school* (S2044)	84%	82.8%	91.5%
their school looks for ways to improve* (S2045)	94.2%	98.4%	98.3%
their school is well maintained* (S2046)	92.5%	90.8%	95.8%
their school gives them opportunities to do interesting things* (S2047)	93.4%	96%	98.3%



#### Staff opinion survey

Performance measure			
Percentage of school staff who agree# that:	2017	2018	2019
they enjoy working at their school (S2069)	98.8%	98.9%	100%
they feel that their school is a safe place in which to work (S2070)	100%	98.9%	100%
they receive useful feedback about their work at their school (S2071)	95.1%	93.6%	98.6%
the school has an inclusive culture where diversity is valued and respected (S3202)	97.6%	96.8%	97.1%
students are encouraged to do their best at their school (S2072)	97.6%	98.9%	100%
students are treated fairly at their school (S2073)	97.5%	98.9%	100%
student behaviour is well managed at their school (S2074)	95.1%	100%	100%
staff are well supported at their school (S2075)	95.1%	94.7%	98.6%
their school takes staff opinions seriously (S2076)	95.1%	92.6%	98.6%
their school looks for ways to improve (S2077)	97.6%	100%	100%
their school is well maintained (S2078)	100%	100%	100%
their school gives them opportunities to do interesting things (S2079)	100%	100%	98.6%

<sup>\*</sup> Nationally agreed student and parent/caregiver items

## **School Disciplinary Absences (SDA)**

Principals use a range of disciplinary consequences to address inappropriate behaviour. Suspensions, exclusions and cancellations of enrolment are only used as a last resort option for addressing serious behaviour issues within the broader approach aimed at supporting students to develop the skills of responsible self-management. Principals, or in their absence, authorised school leaders, balance individual circumstances and the actions of the student with the needs and rights of school community members.

All state schools are required to report School Disciplinary Absences (SDA) for the school year in their school annual report. There are four main categories of SDA: short suspension, long suspension, exclusion and charge-related suspension.

The following table shows the number of School Disciplinary Absences recorded by the school for 2017, 2018 and 2019.

Peregian Springs State School DISCIPLINARY ABSENCES			
Туре	2017	2018	2019
Short Suspensions – 1 to 10 days	4	8	16
Long Suspensions – 11 to 20 days	0	0	0
Charge related Suspensions	0	0	0
Exclusions	0	0	0



<sup># &#</sup>x27;Agree' represents the percentage of respondents who Somewhat Agree, Agree or Strongly Agree with the statement.

DW = Data withheld to ensure confidentiality.

## Learning and Behaviour Statement

Everyone brings their own sets of personal beliefs to a school community. These beliefs influence their decisions, behaviour and social practices. It is reasonable to expect that not everyone will share the same sets of beliefs, and this contributes to a richly diverse social environment in each school. It can also contribute to differences in expectations and force us to reflect on our own understanding of what we consider acceptable and unacceptable.

Peregian Springs State School is a Glasser Quality School and the school uses Choice Theory as the psychological base for all decision making. This philosophy is about creating the conditions to enable each student to progress towards happy and responsible self-management, whilst learning about how and why people behave the way they do. We work to help all individuals move towards developing the key life skills of:

- Understanding myself and others
- Building the relationships I need, feeling good about myself
- Solving problems and taking effective control of my life
- Creating a happy and healthy, connected and purposeful life

Choice Theory underpins the school's belief that the only person's behaviour you can control is your own.

If you would like to learn more about Choice Theory, the school offers regular parenting programmes based on Choice Theory as well as a Parent Library on this topic. More information about Choice Theory can be found in the Self Management Framework.

## **Student Health and Wellbeing Support Network**

#### Health & Wellbeing

Learning and wellbeing at Peregian Springs State School are inextricably linked - students learn best when their mental health and wellbeing is optimised. People develop a strong sense of wellbeing when they feel genuine connection with peers, staff and community which in turn supports success in learning. Wellbeing is both central to learning and an outcome of learning. It is multidimensional and supports on-going mental health and is characterised by feeling well and functioning well

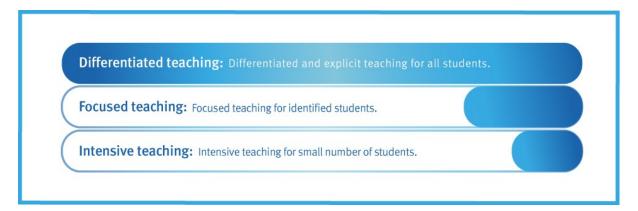
Peregian Springs State School is committed to wellbeing by:

- Creating a positive school culture
- Promoting an inclusive environment for students, parents/carers and staff
- Maintaining a safe and positive learning environment
- Embedding student wellbeing in all aspects of school life



## **Multi-Tiered Systems of Support**

Peregian Springs State School uses multi-tiered systems of support as the foundation for our integrated approach to learning and behaviour. The multi-tiered systems of support is a proactive, differentiated model grounded in practical strategies, targeted planning and data-informed decision-making. Based on a problem-solving model, school staff match increasingly intensive interventions to the identified needs of individual students.



#### Description

Differentiated	All students in the school receive support for their academic, and social and emotional development. Focus is on the whole-school implementation of both the Australian Curriculum and Self-Management Framework. This involves:  • teaching behaviours in the setting they will be used  • being consistent when addressing challenging behaviour, while taking developmental norms and behavioural function into account  • providing refresher lessons and targeted recognition throughout the school year so skills are ready and likely to be used when students need them  • asking students and their families for their perspectives on school climate, instruction, reinforcement, and helping students develop the skills of self-management so improvements may be made.  • Students learning about behaviour through Choice Theory.  • Weekly Social and Emotional class lessons.	
Focussed	Targeted instruction and supports for identified students. providing more time and specialisation in services from a range of school-base staff to enable students to meet the required academic are behavioural standards.  Focussed instruction and supports build on the lessons provided at the Differentiated stage. Focussed supports are provided to small group of students with similar needs, offering more time and/or detailed instruction on the Australian Curriculum or particular aspects of the student's behaviour choices. The types of interventions offered at the level will vary according to the needs of each student, but all have certain things in common:  • there is a clear connection between the skills taught in the interventions and the school-wide expectations.  • interventions require support from a number of school staff	

	<ul> <li>variations within each intervention are limited</li> <li>interventions are evidence-based that are matched to the student's need</li> </ul>
	Focussed and specific support for students who require the most intensive assistance the school can provide. This support can be delivered in small groups or on an individual basis.
Intensive	Intensive supports continue to build on the skills and learning provided throughout the first 2 stages, becoming more individualised and more intensive until teams can identify what is needed for a student to be successful. Intensive supports are based on the underlying reasons for a student's behaviour choices and the needs they are satisfying.

#### **Consideration of Individual Circumstances**

All staff at Peregian Springs State School take into account students' individual circumstances, such as their developmental stage, level of cognition, age, behaviour history, disability, mental health and wellbeing, religious and cultural considerations, home environment and care arrangements when teaching self-management expectations and responding to behaviour choices.

In considering the individual circumstances of each student, we recognise that the way we teach, the support we provide and the way we respond to students will be individualised. This reflects the principle of equality, where every student is given the support they need to be successful. Some students need additional support to interpret or understand an expectation. Others may benefit from more opportunities to practise a required skill or behaviour with peers or staff. For a small number of students, the use of certain consequences may be considered inappropriate or ineffective due to complex trauma or family circumstances. These are all matters that our staff consider with each individual student in both the instruction of self-management and the response to their chosen behaviour.

Our staff are also obliged by law to respect and protect the privacy of all students. We will not disclose or discuss the behaviour of another student with anyone other than the student's family. This applies even if the incident involves your child. You can be assured that school staff take student behaviours very seriously and will address them appropriately. We expect that parents and students will respect the privacy of other students and families.

If you have concerns about the self-management of your child or the way our staff have responded to their behaviour, please make an appointment with the Year Level Lead Administrator to discuss.



## **Student Wellbeing**

Peregian Springs State School offers a range of programs and services to support the wellbeing of students in our school. We encourage parents and students to speak with their class teacher or make an appointment to meet with the year level Lead Administrator about possible support options.

Learning and wellbeing are inextricably linked — students learn best when their wellbeing is optimised, and they develop a strong sense of wellbeing when they experience success in learning. The <u>Student Learning and Wellbeing Framework</u> supports state schools with creating positive school cultures and embedding student wellbeing in all aspects of school life through connecting the learning environment, curriculum and pedagogy, policies, procedures and partnerships for learning and life.

#### **Curriculum and pedagogy**

Schools build the foundations for wellbeing and lifelong learning through curriculum embedding <u>personal and social capabilities</u> (self-awareness, self-management, social awareness and social management) in the implementation of the <u>P-12 curriculum</u>, <u>assessment and reporting framework</u>.

Peregian Springs State School acknowledges the positive impact that a meaningful relationship between teacher, students and parents can have on students' academic and social outcomes and overall wellbeing.

#### **Policy and expectations**

Within a school community there are specific health and wellbeing issues that will need to be addressed for the whole school, or specific students.

#### Specialised health needs

Peregian Springs State School works closely with parents to ensure students with specialised health needs, including those requiring specialised health procedures, have access to a reasonable standard of support for their health needs whilst attending school or school-based activities.

This means that appropriate health plans are developed and followed for students with specialised health needs, that staff are aware of the student's medical condition and that an appropriate number of staff have been trained to support the student's health condition.

#### Medications

Peregian Springs State School requires parent consent and medical authorisation to administer any medication (including over-the-counter medications) to students. For students requiring medication to be administered during school hours, the school office can provide further information and relevant forms.

For students with a long-term health condition requiring medication, parents need to provide the school with a <u>Request to administer medication at school</u> form signed by the prescribing health practitioner.

Peregian Springs State School maintains multiple adrenaline auto-injectors to ensure geographical proximity and asthma reliever/puffers are located in school first aid kits and first aid room.

#### Mental health

Peregian Springs State School implements early intervention measures and treatments for students where there is reasonable belief that a student has a mental health difficulty. This includes facilitating the development, implementation and periodic review of a <u>Student Plan</u> in collaboration with Department of Education, Mental Health Coach.

#### Drug education and intervention

Peregian Springs State School implements drug intervention measures for students involved in drug-related incidents at school, during school activities or while in school uniform. This is managed to protect the health and safety of the student/s involved, other students, school staff and the wider community.

#### Suicide prevention

Peregian Springs State School staff who notice suicidal ideation or suicide warning signs, seek help immediately from Leadership team, the Guidance Officer, and regional support services.

#### The School Suicide Intervention Response

When dealing with a mental health crisis, schools call 000 when there is an imminent threat to the safety of student in the first instance, and where necessary provide first aid. In all other situations, Peregian Springs State School staff follow suicide intervention and prevention advice by ensuring:

- the student is not left alone
- their safety and the safety of other students and staff is maintained
- students receive appropriate support immediately
- parents are advised
- all actions are documented and reported.

#### Suicide postvention

In the case of a suicide of a student that has not occurred on school grounds, Peregian Springs State School enacts a postvention response, by communicating with the family of the student and ensuring immediate support is provided to students and staff who may be affected.

Where a suicide has occurred on school grounds or at a school event, Peregian Springs State School staff immediately enact the <u>School Emergency Management Plan</u> (PSSS school staff access only) and communicate with the family of the student and ensure immediate support is provided to students and staff who may be affected.

## **Student Support Network**

Peregian Springs State School has a comprehensive student support system in place to assist the social, emotional and physical wellbeing of every student. All staff ensure our school is an inclusive, nurturing environment.

Students and parents are encouraged to contact their class teacher, trusted school staff members or year level Lead Administrator to seek support. Weekly Student Support meetings are held to identify the best way to support students and families who may be experiencing difficulties in regard to academic achievement, behaviour, and health and wellbeing.

There are regional and state-wide support services available. These include: Principal Advisor Student Protection, Mental Health Coach, Autism Coach, Inclusion Coach, School Nurse, Senior Guidance Officers, Guidance Officers for Social and Emotional Wellbeing, and Mental Health.

## Whole School Approach to Self-Management

Peregian Springs State School uses the principles of Choice Theory and the multi-tiered system of support throughout the school. This is a whole-school approach, used in all classrooms and programs offered through the school, including sporting activities and excursions.

Our Self Management Framework's four pillars are:

- Choice Theory
- Clear and High expectations
- Data informed
- Social and Emotional Learning

At Peregian Springs State School we support students with their behaviour choices by assisting each student to reflect on their decision making and make a more appropriate plan for future success. Our staff take responsibility for making their expectations clear as students move towards self-management. Behavioural choices are opportunities to reflect through the *Reality Therapy* model and students are encouraged to enact the *Think 5* process.

The development of the Peregian Springs State School's Student Code of Conduct is an opportunity

Self Management Framework

Self Management Framework

Choice Theory
Clear and High Expectations

Data Informed Emotional Learning

A key component of our Student Code of Conduct

to explain the Self-Management framework with parents and students and gain their support to implement a consistent approach to teaching and understanding behaviour. The language and expectations of Choice Theory can be used in any environment, including the home setting.

If you would like to discuss the Student Code of Conduct or the Self-Management Framework you are encouraged to speak with the class teacher, Lead Administrator or Principal.

## **Expectations**

Our staff are committed to delivering a high quality of education for every student, and believe everyone across our school community, whether visiting or working, should meet our Code of Cooperation: Be Respectful, Be Responsible, Be Safe and Be Courteous.

#### **Students**

Below are examples of what expectations look like for students, across the school. In addition, each classroom will have their own set of examples to help students and visitors understand the expectations and meet the standards we hold for everyone at Peregian Springs State School.

	Be Safe	Be Responsible	Be Respectful
Whole School	I am responsible for my behaviour. I wear my school uniform every day. I follow adult directions. I look after my own property. I practise good hygiene.	I am a listener. I am the best participant I can be. I know the school expectations. am on time. I ask for help. I keep nature where nature is supposed to be. I place all litter in the bin. I place food scraps in the recycling bins. I clean up any spills/accidents or ask an adult for help.	I use people's names when I greet them. I use please and thank you when I ask for something. I am honest. I listen when others are speaking. I keep my hands and feet to myself. I share the space around me. I respect other's property.
Classroom	I am organised. I participate fully. I have my equipment ready. I am only in the classroom when a teacher is present	I am responsible for my learning. I use water and electricity responsibly I keep my classroom tidy. I use equipment and furniture safely and appropriately. I return borrowed equipment and resources promptly	I ask permission to leave the class. I raise my hand to speak. I use positive language. I ask to borrow equipment and I return it promptly. I listen to others when they speak.
Playground	<ul> <li>I wear a hat and shoes when outside.</li> <li>I stay in bounds. I am sun smart</li> </ul>	<ul><li>I use equipment safely and appropriately.</li><li>I play in my own area.</li></ul>	<ul> <li>I ask to join in games.</li> <li>I play by the agreed rules.</li> <li>I invite others to join in.</li> <li>I share equipment.</li> </ul>
Eating Times	I only eat my own food. I don't share food I wash my hands before and after eating I check my lunch for nut and egg products and I tell the teacher if I have these items	I only eat food in the eating areas	I eat politely. I handle food appropriately I allow others to eat without interference.
Toilets Drink Taps	At the first bell, I visit the toilet, wash my hands and drink water.	I return to class promptly     I use water and electricity responsibly.	I wait my turn. I line up quietly. I respect the privacy of others
Transitions	I walk when moving around the school. I wait in the undercover area or before school. I respond quickly to the end of play bells. I only cross the road at the crossing.	I walk quietly so as not to disturb others' learning.	I wait at the door to be invited in. I keep to the left of the paths. I allow room for others to enter or leave a building when lining up.

Tuckshop		I order my lunch before school.  I wait my turn in line.  I use manners (Common Courtesies).  I line up quietly.  I line up at the appropriate time I make my selection quickly	I wait my turn in line.  I use manners (Common Courtesies).  I line up quietly.  I line up at the appropriate time I make my selection quickly.
Excursions/ Off Campus	<ul> <li>I follow my teacher's/leader's instructions</li> <li>I stay with the group</li> </ul>	I take care of my own belongings     I return notes and permissions on time	I use good manners when talking to others. I follow teacher instructions promptly
Special Events Assembly	I move up quickly to receive an award or recognition	I recognise the efforts of others when they share their work.	<ul> <li>I use good audience manners.</li> <li>I show my appreciation at the appropriate time and in the appropriate manner.</li> <li>I shake hands when receiving an award or when thanking a visitor.</li> <li>I know the words of our National Anthem</li> <li>I watch where I step when moving through the audience.</li> </ul>
Resource Centre	I walk as I move around the Resource Centre	I use a library bag to carry books to and from home     I return books on time     I look after library books at school and home	I line up and wait outside for an adult to invite me into the Resource Centre I know and am mindful that the Resource Centre is a quiet place for learning I return books to the returns trolley

#### **Be Courteous**

#### **Common Courtesies**

- Say, 'Please' whenever you ask for something.
- Say, 'Thank you' when someone gives you something or does something for you.
- Say, 'I beg your pardon' if you didn't hear what someone said.
- Say, 'Excuse me' when you walk or lean in front of people.
- When people speak to you, look at their face and listen to what they say.
- Greet people when you see them, e.g. 'Good Morning, Ms Sands'.
- Use the person's name when speaking with them, e.g. 'Yes, Ms Sands.'
- Say, 'Please may I...' followed by your request, e.g. 'Please may I leave the room?'
- Knock before entering a room, walk in and stand where the teacher can see you. Wait quietly to be asked your business.
- Be on time for the beginning of lessons and excuse yourself if you are late



## Parents, Student and Staff – Rights and Responsibilities

The table below explains the expectations for parents when visiting our school and the standards we commit to as staff.

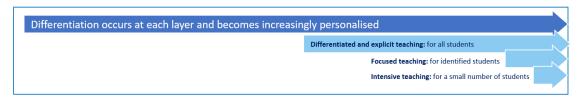
Rights and Responsibilities		
Students	Staff	Parents/Caregivers
Students have the right to:     a quality education; learn in a safe and pleasant environment free from physical and/or verbal abuse;     be free from discrimination;     be treated with courtesy by other students, staff and adults;     feel proud of their school;     expect their property to be safe.	<ul> <li>Staff have the right to:</li> <li>be recognised as professional educators;</li> <li>be free from discrimination;</li> <li>carry out their duties in a safe, pleasant and supportive environment – free from physical and/or verbal abuse;</li> <li>be treated with courtesy by students and other members of the school community;</li> <li>have reasonable requests carried out promptly;</li> <li>manage student behaviour fairly and according to Education Queensland Regulations;</li> <li>expect their property to be safe.</li> </ul>	<ul> <li>Parents have the right to:</li> <li>expect their child will be educated in a supportive environment;</li> <li>be treated with courtesy by staff, students and other members of the school community;</li> <li>express their opinions about school matters;</li> <li>have access to school personnel at mutually arranged times;</li> <li>educational support from the school;</li> <li>be kept informed on all aspects of their child's education.</li> </ul>
Students have a responsibility to:     respect the rights of others to learn;     respect the rights of others to participate in and enjoy school activities;     participate in educational programs to the best of their ability;     be prepared and on time for classes;     care for the school environment;     adhere to safety regulations and avoid dangerous practices;     use common courtesies when addressing others;     respect the property of other	<ul> <li>Staff have a responsibility to:</li> <li>treat students and other members of the school community with respect and in a fair and just manner;</li> <li>act in a professional and collegial manner;</li> <li>prepare learning programs</li> <li>cater for the interests and abilities of their students in accordance with departmental guidelines;</li> <li>teach to the best of their ability;</li> <li>be prepared and on time for classes;</li> <li>follow agreed school and departmental codes and procedures;</li> <li>be involved in the diverse aspects of the school's operation</li> </ul>	<ul> <li>Parents have a responsibility to:</li> <li>co-operate with teachers and other members of the school community;</li> <li>support their child's education;</li> <li>support personnel in</li> <li>maintaining a safe school environment;</li> <li>approach the school for</li> <li>appropriate support as needed;</li> <li>access support programs</li> <li>provided by the school;</li> <li>encourage their child to accept</li> <li>school regulations and make</li> <li>appropriate behaviour choices;</li> <li>recognise the professional role of teachers in educating their child.</li> </ul>

## **Differentiated and Explicit Teaching**

Peregian Springs State School is an inclusive school environment that provides differentiated teaching to respond to the learning needs of all students. This involves teaching expected behaviours and providing opportunities for students to practise these behaviours. Teachers reinforce expected behaviours, provide feedback, and opportunities for practise.

Staff at Peregian Springs State School vary what students are taught, how they are taught and how students can demonstrate what they know as part of this differentiated approach. These decisions about differentiation are made in response to data and day-to-day monitoring that indicates the learning needs of students. This enables our teachers to purposefully plan a variety of ways to engage students; assist them to achieve the expected learning; and to demonstrate their learning.

There are three layers to differentiation, as illustrated in the diagram below. This model is the same used for academic and pedagogical differentiation.



These three layers map directly to the tiered approach discussed earlier in the Learning and Self-Management section. Tier 1 is differentiated and explicit teaching for all students, Tier 2 is focussed teaching for identified students and Tier 3 is intensive teaching for a small number of students. Each layer provides progressively more personalised supports for students.

Every classroom in our school uses the <u>Effort & Behaviour Matrix</u>, as a basis for behaviour standards. Using this matrix, Staff work with all students to explain exactly what each of the expectations look, sound and feel like within the school community. The matrix is used as the basis of teaching expectations throughout the year and revisited regularly to address any new or emerging issues.

## **Focused Teaching**

Focused teaching involves revisiting key behavioural concepts and/or skills and using explicit and structured teaching strategies in particular aspects of a behaviour skill. Focused teaching provides students with more opportunities to practise skills and multiple opportunities to achieve the intended learning and expected behaviour.

Support staff, including teachers with specialist expertise in learning, language or development, work collaboratively with class teachers at Peregian Springs State School to provide focused teaching. Focused teaching is aligned to the <a href="Effort & Behaviour Matrix">Effort & Behaviour Matrix</a>, and student progress is monitored by the classroom teacher to identify those who:

- no longer require the additional support
- require ongoing focussed teaching
- require intensive teaching.

Peregian Springs State School has a range of Student Support staff in place to help arrange and deliver focused teaching to students who need more support to meet expectations. In

addition, the school invests in the following evidence-informed programs to address specific skill development for some students:

- Rock and Water
- Beauty the Real Picture
- mPower
- Secret Agent Society
- Zones of Regulation
- 1:1 Intensive Support
- Play skills
- Functional Behavioural Assessment

For more information about these programs, please speak with your Class Teacher or Year Level Lead Administrator.

## **Intensive Teaching**

Research evidence shows that even in an effective, well-functioning school there are students who may require intensive teaching and support to achieve behavioural expectations. Intensive teaching involves frequent and explicit instruction, with individuals or in small groups, to develop mastery of basic behavioural concepts, skills and knowledge as the student moves towards self-management.

Some students may require intensive teaching for a short period, for particular behaviour skills. Other students may require intensive support for a more prolonged period. Decisions about the approach will be made based on data collected from their teacher, and following consultation with the student's family.

For a small number of students who continue to choose behaviours that are deemed complex and challenging, then individualised, function-based behaviour assessment and support plans and multi-agency collaboration may be provided to support the student. This approach will seek to address the acute impact of barriers to learning and participation faced by students who are negotiating a number of complex issues.



## Legislative Delegations

## Legislation

In this section of the Peregian Springs State School Student Code of Conduct are links to legislation which influences, inform and provide content of Queensland state school discipline procedures.

- Anti-Discrimination Act 1991 (Qld)
- Child Protection Act 1999 (Qld)
- Commonwealth Disability Discrimination Act 1992
- Commonwealth Disability Standards for Education 2005
- Criminal Code Act 1899 (Qld)
- Education (General Provisions) Act 2006
- Education (General Provisions) Regulation 2017
- Human Rights Act 2019 (Qld)
- Information Privacy Act 2009 (Qld)
- Judicial Review Act 1991 (Qld)
- Right to Information Act 2009 (Qld)
- Police Powers and Responsibilities Act 2000 (Qld)
- Workplace Health and Safety Act 2011 (Qld)
- Workplace Health and Safety Regulation 2011 (Cwth)

## **Delegations**

Under the Education (General Provisions) Act 2006, state school principals are responsible for "controlling and regulating student discipline in the school".

Principals are afforded a number of **non-delegable powers** to assist them to meet this obligation, including the authority to suspend, exclude or cancel the enrolment of a student at the school. These decision-making responsibilities cannot be delegated to other staff in the school, such as deputy principals.

The details of these responsibilities are outlined in the legislative instruments of delegation and instruments of authorisation provided below:

- Education (General Provisions) Act 2006 Director-General's delegations
- Education (General Provisions) Act 2006 Minister's delegations
- Education (General Provisions) Act 2006 Director-General's authorisations
- Education (General Provisions) Regulation 2006 Minister's delegations
- Education (General Provisions) Regulation 2017 Director-General's delegations



## **Behaviour Consequences**

The process for assisting students to become self-managed within the classroom and the playground used at Peregian Springs State School follows the same differentiated approach used in the proactive teaching and support as students move towards self-management.



## Per egian Springs State School MANAGING CLASSROOM BEHAVIOUR

- 1) FIRST STUDENT REMINDER OR REDIRECTION
- 2) SECOND STUDENT REMINDER OR REDIRECTION
- 3) THIRD STUDENT REMINDER OR REDIRECTION
- 4) TIME OUT IN CLASSROOM max 10 minutes and consequence applied
- 5) ONE ONLY STUDENT REMINDER OR REDIRECTION AFTER RETURNING TO CLASS GROUP
- 6) TIME OUT IN BUDDY ROOM max 10 minutes and consequence applied
- 7) ONE ONLY STUDENT REMINDER OR REDIRECTION AFTER RETURNING TO CLASS GROUP
- 8) STUDENT REMOVED FROM CLASS AND REDIRECTED TO OFFICE

\*Please note: In cases of <u>extreme behaviour</u> or refusal to follow teacher direction in this behaviour process, consequences will be applied from a higher level before all steps have been taken at a lower level.





#### Per egian Springs State School

#### Procedures for Managing Playground Behaviour.

- ☐ The staff members on duty are responsible for the safety and acceptable behaviour of students in the areas they supervise.
- ☐ They should be punctual and carry any useful resources with them.
- □ Positive Notices can be issued for positive behaviour.
- ☐ For minor breaches of the school rules, some of the following strategies may be used:
  - Call the student aside and motivate him or her towards acceptable behaviour.
  - Sit the child out of the play area for a few minutes.
  - o Have the student walk with the teacher.
  - o Community service
- Yellow slips should be issued for more serious offences or repetitive misbehaviour. These are to be completed and given to the student's class teacher for record keeping purposes. Yellow slips are not a consequence of a misbehaviour, rather they are a communication tool between staff members.
- 1. Playground staff redirects student with a respectful, friendly request. Then turns away and continues moving about the area. The body language of turning away shows that the teacher expects the request to be carried out. Request made in positive terms, e.g. 'Please walk', rather than 'Stop running'.
- 2. Playground staff may use a further redirection such as 'What are you doing? What would you be doing if you were following our rules?'
- 3. Playground staff counsels student using self-evaluation questions such as: -
  - ☐ What do you want to happen when you are choosing that behaviour?
  - ☐ Is what you're doing getting you what you want?
  - ☐ What else could you do?
  - □ So, what's your plan?
- Student timed out on seat to cool down (or alternatively, walk with teacher/teacher aide) for a five to ten-minute period.
- Student referred to Admin for lunch period, where a staff member helps a student through a general counselling process and student has time to reflect on their behaviour choices and their consequences.
- Removal from playground to Maximum Supervision Area for a period of time. Parents/carecivers informed.
- Voluntary parent / caregiver withdrawal. Return to school when ready to make better choices. Students to report
  to the Principal on return to school
- 8. Suspended from school for specified period (e.g. one to five days / six to twenty days). Written records and reports need to be kept by the class teacher, Student Support Team and the Administration team to support these decisions
- 9. Suspended from school with recommendation to exclude.

In cases of <u>extreme behaviour</u> or refusal to follow teacher direction in this behaviour process, consequences will be applied from a higher level before all steps have been taken at a lower level.

The majority of students will be confident and capable of meeting established expectations that are clear, explicitly taught and practised. In-class corrective feedback, and rule reminders may be used by Staff to respond to low-level or minor behaviours.

All classes follow the class behaviour steps of: three warnings, time out, buddy class and referral to Lead Administrator. High level behaviours can lead to referral directly to the Lead Administrator.

Some students will need additional support, time and opportunities to practise expected behaviours, and reflect on their current behaviour choices. A continued pattern of low-level behaviour can interfere with teaching and learning for the whole class, and a decision may be needed by the class teacher to refer the student to the Lead Administrator immediately for support with their current behaviour choices.

For a small number of students, differentiated support or intensive teaching is required to assist them. This may be needed throughout the school year on a continuous basis. The determination of the need will be made in consultation with staff and other relevant stakeholders. On occasion the behaviour of a student may be serious, such as causing harm to other students or to staff, and the principal may determine that an out of school suspension or exclusion is necessary as a consequence for the student's behaviour. Usually this course of action is only taken when the behaviour is either so serious as to warrant immediate removal of the student for the safety of others, and no other alternative strategy is considered sufficient to deal with the behaviour.

The differentiated responses to problem behaviour can be organised into three tiers, with increasing intensity of support and consequences to address behaviour that endangers others or causes major, ongoing interference with class or school operations.

#### Differentiated

Class teacher provides in-class responses to low-level or minor problem behaviour. This may include:

- Establishing expectations
- Giving instruction
- Waiting and scanning
- Cueing with parallel acknowledgement
- · Body language encouraging
- · Descriptive encouraging
- Selective attending
- Redirecting to the learning
- Giving a choice
- Following through
- Pre-correction (e.g. "Remember, walk quietly to your seat")
- Non-verbal and visual cues (e.g. posters, hand gestures)
- Whole class practising of routines
- Corrective feedback (e.g. "Hand up when you want to ask a question")
- Low voice and tone for individual instructions
- Provide 'take-up' time for student/s to process instruction/s
- Reduce verbal language
- Providing choice
- Prompt student to take a break or time away in class
- Model appropriate language, problem solving and verbalise thinking process
  - o (e.g. 'I'm not sure what is the next step, who can help me?')
- Provide demonstration of expected behaviour
- Individual discussion with student about expected behaviour
- Reality Therapy Think 5
- Revisiting the Take 5 steps

#### **Focussed**

Class teacher is supported by other school-based staff to address problem behaviour. This may include:

- School process for assisting students to be self-managed
- Individual student behaviour support strategies (e.g. student behaviour plan)
- Targeted skills teaching in small group



- Individual Management Plan
- Counselling and guidance support
- Self-monitoring plan
- Check in Check Out strategy
- Teacher coaching and debriefing
- Referral to Student Support Team
- Stakeholder meeting with parents and if required external agencies
- Reality Therapy Think 5
- Individual Behaviour Support Plan (IBSP)
- Functional Behaviour Assessment

#### Intensive

School Leadership team work in consultation with Student Support Team to address persistent or ongoing serious problem behaviour. This may include:

- Functional Behaviour Assessment based individual support plan
- Complex case management and review
- Stakeholder meetings with parents and external agencies including regional specialists
- Individual Behaviour Support Plan (IBSP)
- Individual Student Safety Plan (ISSP)
- Behaviour Risk Assessment Tool- Safety or Wellbeing
- Short term suspension (up to 10 school days)
- Long term suspension (up to 20 school days)
- Charge related suspension (student has been charged with a serious criminal offence is suspended from school until the charge has been dealt with by the relevant justice authorities)
- Suspension pending exclusion (student is suspended from school pending a decision by the Director-General or delegate (principal) about their exclusion from school)
- Exclusion (student is excluded from a particular state school site, a group of state schools or all state schools in Queensland for a defined period of time or permanently).

## **School Disciplinary Absences**

A School Disciplinary Absence (SDA) is an enforced period of absence from attending a Queensland state school, applied by the Principal as a consequence to address poor student behaviour. There are four types of SDA:

- Short suspension (1 to 10 school days)
- Long suspension (11 to 20 school days)
- Charge-related suspension
- Exclusion (period of not more than one year or permanently).

At Peregian Springs State School, the use of any SDA is considered a very serious decision. It is only used by the Principal when other options have been exhausted or the student's behaviour is so dangerous that continued attendance at the school is considered a risk to the safety or wellbeing of the school community.

Parents and students may appeal a long suspension, charge-related suspension or exclusion decision. A review will be conducted by the Director-General or their delegate, and a decision made within 40 school days to confirm, amend/vary or set aside the original SDA decision by the Principal.

The appeal process is a thorough review of all documentation associated with the SDA decision and provides an opportunity for both the school and the family to present their cases

in the matter. Time is afforded for collection, dissemination and response to the materials by both the school and the family. It is important that the purpose of the appeal is understood so that expectations are clear, and appropriate supports are in place to ensure students can continue to access their education while completing their SDA.

#### Re-entry following suspension

Students who are suspended from Peregian Springs State School are invited to attend a reentry meeting on the day of their scheduled return to school. The main purpose of this meeting is to welcome the student, with their parent/s, back to the school. It is **not a time** to review the student's behaviour or the decision to suspend, the student has already received a consequence through their disciplinary absence from school. The aim of the re-entry meeting is for school staff to set the student up for future success and strengthen home-school communication. It is not mandatory for the student or their parents to attend a re-entry meeting. It is offered as a support for the student to assist in their successful re-engagement in school.

#### **Arrangements**

The invitation to attend the re-entry meeting will be communicated via telephone and in writing, usually via email. Re-entry meetings are short, taking less than 10 minutes, and kept small with only the Principal or their delegate attending with the student and their parent/s.

A record of the meeting is saved in OneSchool, under the Contact tab, including any notes or discussions occurring during the meeting.

#### Structure

The structure of the re-meeting should follow a set agenda, shared in advance with the student and their family. If additional items are raised for discussion, a separate arrangement should be made to meet with the parent/s at a later date and time. This meeting should be narrowly focussed on making the student and their family feel welcome back into the school community.

#### Possible agenda:

- Welcome back to school
- Check in on student wellbeing
- Discuss any recent changes to school routine or staffing
- Offer information about supports available
- Set a date for follow-up
- Ensure the student has a plan for what to do if there is a 'next time'
- Thank student and parent/s for attending
- Walk with student to classroom

#### Reasonable adjustments

In planning the re-entry meeting, school staff will consider reasonable adjustments needed to support the attendance and engagement of the student. This includes selecting an appropriate and accessible meeting space, organising translation or interpretation services or supports (e.g. AUSLAN), provision of written and/or pictorial information and other relevant accommodations. The inclusion of support staff, such as guidance officers, may also offer important advice to ensure a successful outcome to the re-entry meeting.



#### School Procedures

Peregian Springs State School has tailored school procedures designed to ensure students, staff and visitors work cooperatively to create and maintain a supportive and safe learning environment. Please ensure that you familiarise yourself with the responsibilities for students, staff and visitors outlined in the following policies:

- Temporary removal of student property
- Use of mobile phones and other devices by students
- Preventing and responding to bullying
- Appropriate use of social media

## Temporary removal of student property

The removal of any property in a student's possession may be necessary to promote the caring, safe and supportive learning environment of the school, to maintain and foster mutual respect between all state school staff and students. The <u>temporary removal of student property by school staff procedure</u> outlines the processes, conditions and responsibilities for state school principals and school staff when temporarily removing student property.

In determining what constitutes a reasonable time to retain student property, the principal or state school staff will consider:

- the condition, nature or value of the property
- the circumstances in which the property was removed
- the safety of the student from whom the property was removed, other students or staff members
- good management, administration and control of the school.

The Principal or state school staff determine when the temporarily removed student property can be returned, unless the property has been handed to the Queensland Police Service.

The following items are explicitly prohibited at Peregian Springs State School and will be removed if found in a student's possession:

- illegal items or weapons (e.g. guns, knives\*, throwing stars, brass knuckles, chains)
- imitation guns or weapons
- potentially dangerous items (e.g. blades, rope)
- drugs\*\* (including tobacco)
- alcohol
- aerosol deodorants or cans (including spray paint)
- explosives (e.g. fireworks, flares, sparklers)
- flammable solids or liquids (e.g. fire starters, mothballs, lighters)
- poisons (e.g. weed killer, insecticides)
- inappropriate or offensive material (e.g. racist literature, pornography, extremist propaganda).
- \* No knives of any type are allowed at school, including flick knives, ballistic knives, sheath knives, push daggers, trench knives, butterfly knives, star knives, butter knives, fruit knives or craft knives, or any item that can be used as a weapon, for example a chisel.

\*\* The administration of medications to students by school staff is only considered when a prescribing health practitioner has determined that it is necessary or when there is no other alternative in relation to the treatment of a specific health need. Schools require medical authorisation to administer any medication to students (including over-the-counter medications such as paracetamol or alternative medicines).

#### Responsibilities

**State school staff** at Peregian Springs State School:

- do not require the student's consent to search school property such as lockers, desks or laptops that are supplied to the student through the school;
- may seize a student's bag where there is suspicion that the student has a dangerous item (for example, a knife) in their school bag, prior to seeking consent to search from a parent or calling the police;
- consent from the student or parent is required to examine or otherwise deal with the temporarily removed student property. For example, staff who temporarily remove a mobile phone from a student are not authorised to unlock the phone or to read, copy or delete messages stored on the phone;
- there may, however, be emergency circumstances where it is necessary to search a student's property without the student's consent or the consent of the student's parents (e.g. to access an EpiPen for an anaphylactic emergency);
- consent from the student or parent is required to search the person of a student (e.g. pockets or shoes). If consent is not provided and a search is considered necessary, the police and the student's parents should be called to make such a determination.

#### Parents of students at Peregian Springs State School

ensure your children do not bring property onto school grounds or other settings used by the school (e.g. camp, sporting venues) that:

- is prohibited according to the Peregian Springs State School Student Code of Conduct
- is illegal
- puts the safety or wellbeing of others at risk
- does not preserve a caring, safe, supportive or productive learning environment
- does not maintain and foster mutual respect;
- collect temporarily removed student property as soon as possible after they have been notified by the Principal or state school staff that the property is available for collection.

#### **Students** of Peregian Springs State School

do not bring property onto school grounds or other settings used by the school (e.g. camp, sporting venues) that:

- is prohibited according to the Peregian Springs State School Code of Conduct
- is illegal
- puts the safety or wellbeing of others at risk
- does not preserve a caring, safe, supportive or productive learning environment
- does not maintain and foster mutual respect;
- collect their property as soon as possible when advised by the Principal or state school staff it is available for collection.



## Use of mobile phones and other devices by students

The use of mobile phones and other electronic equipment (including those with Bluetooth functionality) by students at school, if unmonitored, can become disruptive.

With this in mind the following restrictions apply

- Mobile phones are not needed by students at school. The use of these devices can be disruptive to the normal routine of the school;
- If it is necessary for a student to bring a mobile phone or other such device to school it is to be signed into the school office on arrival with the student's name clearly marked on the phone. The item can be collected at 3.00pm from the office by the student. Students will not be permitted to use their mobile phone during the course of the school day;
- Mobile phones and other electronic storage devices are brought to school and used at their owners' risk. No liability will be accepted by the school in the event of loss, theft or damage to any device unless it can be established that the loss, theft or damage resulted from Education Queensland's negligence;
- If a student is found to have a mobile phone during the school day they will be in breach of this policy. In response to this breach the student will be asked to take the phone to the office. The parent notified that it must be collected from the office;
- Mobile phones and other devices are not to be used inappropriately (e.g. as a medium to harass, bully or threaten other students; or used to capture and distribute images of violence and malice). Serious consequences in accordance with the school's Code of Conduct for Students will apply.

In consultation with the broader school community, Peregian Springs State School has determined that explicit teaching of responsible use of iPads and laptops is a critical component of digital literacy. The knowledge and confidence to navigate and use these technologies safely while developing digital literacy is a responsibility shared between parents, school staff and students.

#### Responsibilities

At all times students, while using BYO devices or ICT facilities and devices supplied by the school, will be required to act in line with the requirements of the Peregian Springs State School Student Code of Conduct. In addition, students and their parents should:

- understand the responsibility and behaviour requirements as outlined by the schools <u>ICT</u>
  <u>Agreement</u> and <u>Third Party Consent process</u>
- ensure they have the skills to report and discontinue access to harmful information if presented via the internet or email
- be aware that:
- access to ICT facilities and devices provides valuable learning experiences for students and supports the school's teaching and learning programs
- the school is not responsible for safeguarding information stored by students on departmentally-owned student computers or mobile devices
- schools may remotely access departmentally-owned student computers or mobile devices for management purposes
- students who use a school's ICT facilities and devices in a manner that is not appropriate may be restricted network access
- despite internal departmental controls to manage content on the internet, illegal, dangerous or offensive information may be accessed or accidentally displayed
- teachers will always exercise their duty of care, but avoiding or reducing access to harmful information also requires responsible use by the student.

## Preventing and responding to bullying

Peregian Springs State School uses the <u>Be You Framework</u> to promote positive relationships as well as mental health and wellbeing of all students, staff and visitors at the school.

Our staff know student learning is optimised when they feel connected to others and experience safe and trusting relationships. Students who feel secure are more likely to be active participants in their learning and to achieve better physical, emotional, social and educational outcomes. Teachers who feel valued and supported are more likely to engage positively with students and build stronger connections within the school community. Parents who are positively engaged with their child's education leads to improved student self-esteem, attendance and positive behaviour choices at school. Enhancing the wellbeing of students and their educators delivers overall long-term social, health and economic benefits to the Australian community.

Peregian Springs State School's **Be You team** consists of parents, students, community members and school-based staff. The team promotes strategies to improve student wellbeing, safety and learning outcomes. These strategies are underpinned by;

- Family Partnerships
- Learning Resilience
- Responding Together
- Early Support
- Mentally Healthy Communities



The core elements of the Australian Student Wellbeing Framework are also followed in association with the Be You domains.

#### 1. Leadership

Principals and school leaders playing an active role in building a positive learning environment where the whole school community feels included, connected, safe and respected.

#### 2. Inclusion

All members of the school community actively participating in building a welcoming school culture that values diversity, and fosters positive, respectful relationships.

#### 3. Student voice

Students actively participate in their own learning and wellbeing, feel connected and use their social and emotional skills to be respectful, resilient and safe.

#### 4. Partnerships

Families and communities collaborating as partners with the school to support student learning, safety and wellbeing.

#### 5. Support

School staff, students and families sharing and cultivating an understanding of wellbeing and positive behaviour and how this supports effective teaching and learning.

At Peregian Springs State School we believe students should be at the forefront of advising staff, parents and the broader community about emerging issues and practical solutions suitable to different contexts.



Queensland

#### **Bullying and Harassment:**

Bullying and harassment are often thought of separately; however both involve a more powerful person or group oppressing a less powerful person or group, often on the grounds of 'difference'. These differences can be related to culture, ethnicity, gender, sexuality, sexual orientation, ability or disability, religion, body size and physical appearance, age, marital status, parenting status or economic status.

Peregian Springs State School has adopted the following 'Kid Friendly' definition of bullying as provided by Dr Ken Rigby from the School of Education at the University of South Australia.

The definition of bullying is when the following sort of things happen again and again to someone who finds it hard to stop them happening:

- 1. Being ignored, left out on purpose or not allowed to join in
- 2. Being hit, kicked or pushed around
- 3. Lies or nasty stories are told about them to make other kids not like them
- 4. Being made afraid of getting hurt
- 5. Being made fun of and teased in a mean and hurtful way

Bullying and Harassment may be:

- physical (hitting, kicking, pinching)
- verbal (name-calling, teasing)
- psychological (standover tactics, gestures)
- social (social exclusion, rumours, put downs)
- sexual (physical, verbal or nonverbal sexual conduct)
- done directly or indirectly
- motivated by jealousy, distrust, fear, misunderstanding or lack of knowledge have an element of threat
- continue over time
- hidden from adults

Indirect Bullying may include:

- lying and spreading rumours
- playing nasty jokes to embarrass and humiliate
- mimicking
- encouraging others to socially exclude someone
- damaging someone's social reputation and social acceptance
- cyberbullying, which involves the use of email, text messages, chat rooms or other
- electronic means, to humiliate and distress someone
- bystander



#### What Bullying/Harassment is Not

Many distressing behaviours are not examples of bullying, even though they are unpleasant and often require teacher intervention and management. There are four socially unpleasant situations that are often confused with bullying:

Mutual Conflict	In mutual conflict situations, there is an argument or disagreement between but not an imbalance of power. Both parties are upset and usually both want a resolution to the problem. However, unresolved mutual conflict sometimes develops into a bullying situation with one person becoming targeted repeatedly for 'retaliation' in a one-sided way.
Social rejection or dislike	Unless the social rejection is directed towards someone specific and involves deliberate and repeated attempts to cause distress, exclude or create dislike by others, it is not bullying.
Single-episode acts (Mean Moments)	Single episodes of nastiness or physical aggression are not the same as bullying. If a student is verbally abused or pushed on one occasion they are not being bullied. Staff may refer to individual cases as a <i>mean moment</i> .
Isolated incidents	Nastiness or physical aggression that is directed towards many different students is not the same as bullying.

These conflicts are still considered serious and need to be addressed and resolved. At Peregian Springs State School our staff will work to quickly respond to any matters raised of this nature in collaboration with students and parents.

The following flowchart explains the actions Peregian Springs State School teachers will take when they receive a report about student bullying, including bullying which may have occurred online or outside of the school setting. Please note that the indicative timeframes will vary depending on the professional judgment of teachers who receive the bullying complaint and their assessment of immediate risk to student/s.



# Peregian Springs State School - Bullying response flowchart for teachers

Please note these timelines may be adjusted depending on the unique circumstances and risk associated with each situation. This is at the professional judgment of the staff involved. Timeframes should be clearly discussed and agreed with student and family.

#### Key contacts for students and parents to report bullying:

Prep to Year 6 - Class teacher or Lead Administrator



- Provide a safe, quiet space to talk
- Reassure the student that you will listen to them
- Let them share their experience and feelings without interruption. Avoid terms 'bully' or 'victim' and instead talk about the behaviour of everyone involved, including bystanders
- Clarify if there are immediate safety risks and let the student know how you will address these.
   Immediate it this circumstance is where a staff member believes the student is likely to experience harm (from others or self) within the next 24 hours
- Ask the student for examples they have of the alleged bullying (e.g. hand-written notes or screenshots)
- Write a record of your communication with the student- Record: Who, what, when, how, why
- Check back with the student to ensure you have the facts correct
- · Notify parent/s that the issue of concern is being investigated
- Gather additional information from other students, staff or family
- Review any previous reports or records for students involved
   Make sure you can answer who, what, where, when and how
- Clarify information with student and check on their wellbeing
  - Evaluate the information to determine if bullying has occurred
- Make a time to meet with the student to discuss next steps
- Ask the student what they believe will help address the situation
- Engage the student as part of the solution
- Provide the student and parent with information about student support network
- Agree to a plan of action and timeline for the student, parent and yourself

# Day four Implement

- Document the plan of action and parent communication
- Complete all actions agreed with student and parent within agreed timeframes
- Monitor student and check in on their wellbeing
- Seek assistance from student support network if needed

Day five Review

- Meet with the student to review situation
- Discuss what has changed, improved or worsened
- Explore other options for strengthening student wellbeing or safety
- Report back to parent
- Record outcomes

Ongoing Follow up

- Continue to check in with student on regular basis until providing support as required
- · Record notes of and follow-up meetings
- Refer matter to specialist staff if required
- Look for opportunities to improve school wellbeing for all students



# **Key contacts for students and parents to report bullying: Prep to Year 6 – Class Teacher/Lead Administrator**

#### Cyberbullying

Cyberbullying is treated at Peregian Springs State School with the same level of seriousness as in-person bullying. The major difference with cyberbullying however, is that unlike in-person bulling, cyberbullying follows students into their community, their homes and their bedrooms, giving them no opportunity to escape the harassment or abuse during the evening, weekends or holidays.

In the first instance, students or parents who wish to make a report about cyberbullying should approach the regular class teacher or Lead Administrator. There is also a dedicated online reporting site for students in Years 5 and 6 (psss.concern.net.au).

Parents and students who have concerns about cyberbullying incidents occurring during school holidays should immediately seek assistance through the Office of the e-Safety Commissioner or the Queensland Police Service.

Students enrolled at Peregian Springs State School may face in-school disciplinary action or more serious consequences such as suspension or exclusion from school for engaging in behaviour that adversely affects, or is likely to adversely affect, other students or the good order and management of the school. It also applies to inappropriate online behaviour of enrolled students that is directed towards other community members or students from other school sites.

Parents or other stakeholders who engage in inappropriate online behaviour towards students, staff or other parents may be referred to the Office of the e-Safety Commissioner and/or the Queensland Police Service. State school staff will be referred for investigation to the Integrity and Employee Relations team in the Department of Education.



#### How to manage online incidents that impact the school

#### Student protection

If at any point the principal forms a reasonable suspicion that a student has been harmed or is at risk of harm, they have a responsibility to respond in accordance with the <u>Student protection procedure</u>.

#### Explicit images

If the investigation involves naked or explicit images of children, staff should not save, copy, forward or otherwise deal with the content, asperthe <a href="Temporaryremoval of student property by school">Temporaryremoval of student property by school</a> staff procedure. This includes onto OneSchool records. Refer to the investigative process outlined in 'Responding to incidents involving naked or explicit images of children' from the <a href="Online Incident management guidelines">Online Incident management guidelines</a>.

#### Report

Refer to the Online incident management guidelines for more details, or if assistance is required, contact the Cybersafety and Reputation Management (CSRM)team on 3034 5035 or Cybersafety.ReputationManagement @qed.qld\_gov.au.

Does the online behaviour/incident negatively impact the good order and management of the school?

Initiate an incident response

Start an incident management log (running sheet) which records times and dates of events, observations, tasks completed, persons involved and written conversational notes.

#### 2. Collect evidence

Gather and preserve any <u>evidence</u> of the online content or a potential unlawful online behaviour, where legally permissible. Confiscation of digital devices can only be done under the <u>Temporary removal of student property by school staff</u> procedure.

#### 3. Is there a potential crime?

The <u>Queensland Criminal Code</u> contains several applicable sections for cyberbullying. A list of potential relevant criminal offences can be viewed at <u>Appendix 3</u>, and include:

- unlawful stalking
- computer hacking and misuse
- possession, distribution and making child exploitation material
- fraud obtaining or dealing with identification information
- criminal defamation.

Inform the student's parent/s (and student if appropriate) of their options:

- Report the incident to an external agency such as police, Office of the eSafety Commissioner or the Australian Cybercrime Online Reporting Network.
- Report the online content/behaviour using the online tools provided by the website or app.

Principals may start contact with a law enforcement agency (LEA) by completing an LEA referral form, under the <u>Disclosing personal information to law enforcement agencies</u> procedure. Refer back to Step

3 to report potential crimes that do not negatively impact the good order of the school.

Yes or NO

Principals may start contact with a law enforcement agency (LEA) by completing an <u>LEA referral form</u>. Information can be shared when reasonably satisfied the disclosure is necessary for the prevention, detection, investigation, prosecution or punishment of a criminal offence or to assist in averting a serious risk to the life, health or safety of a person or where the disclosure is in the public interest. For access to the relevant forms, refer to <u>Disclosing personal information to law enforcement agencies</u> procedure.

Principals may continue to investigate the matter for disciplinary purposes, subject to all laws and department procedures.

Content may not constitute a criminal offence requiring police involvement but it may negatively impact the good order and management of the school. Principals can take action for the online behaviour as outlined below.

4. Take steps to remove the upsetting or inappropriate content

Request poster to remove, use online reporting tools or if assistance is required, contact the CSRM team or Office of eSafety Commissioner.

#### 5. Managing student behaviour

Where the online behaviours of students do negatively impact the good order and management of the school, the principal must take appropriate follow-up action. Where appropriate:

- take statutory disciplinary action to address cyberbullying:
  - that occurs outside of school hours or school grounds that also negatively
    affects the good order and management of the school (e.g. where the
    conduct, threats, intimidation or abuse have created, or would likely create a
    risk of, substantial disruption within the school environment, or where the
    conduct, threats, intimidation or abuse has or might reach school premises);
  - that is undertaken on or originating from school premises during school hours, or by means of use of school ICT, concerning other students, staff or members of the school community;

OR

- use non-statutory options to deal with the matter for example:
  - discussion with student's parents;
  - student mediation;
- apology;
- ICT / mobile technology ban;
- guidance referral.

#### 6. Student welfare

Principals must consider and support the wellbeing of any student who is displaying apparent negative effects from cyberbullying, by means of offering the student guidance officer support.

#### 7. Recording the incident on OneSchool

If the incident was resolved at school-level, record details of the incident, as reported to the school and investigated through the incident management process, in the student's OneSchool behaviour record.



#### Cybersafety and Reputation Management (CRM)

The Department of Education employs a dedicated team of experts to assist in maintaining the integrity of the department's reputation with regards to cybersafety and reputation management issues, effectively leading the development and implementation of departmental cybersafety processes.

This team provides **direct support for schools** to respond to concerns of inappropriate online behaviour and misuse of information and communication technology.

The team provides a <u>guide for parents</u> with important information about cybersafety and cyberbullying, and suggestions about what you can do if your child is a target or responsible for inappropriate online behaviour.

The team has also developed a <u>Cyberbullying and reputation management</u> (Department employees only) resource to assist principals in incident management.

For more information about cybersafety sessions at your school, or for assistance with issues relating to online behaviour, contact the team (Department employees only).

#### **Student Intervention and Support Services**

Peregian Springs State School recognises the need to provide intervention and support to all students involved in incidents of bullying, including cyberbullying.

Students who have been subject or witness to bullying have access to a range of internal support staff, as identified in the Student Support Network section earlier in this document. Students are encouraged to approach any staff member with whom they feel comfortable sharing their concerns, regardless of their role in the school. All staff at Peregian Springs State School are familiar with the response expectations to reports of bullying, and will act quickly to ensure students' concerns are addressed. Depending on the nature of the reported bullying incident, a formal plan of action may be developed and documented to support the implementation of strategies to assist the student.

Students who engage in bullying behaviours towards others will also be provided with support to assist them to use more socially acceptable and appropriate behaviours in their interactions. This includes choice theory, social development programs, or referral to mental health services. School disciplinary measures may also be used to reinforce the seriousness with which the community takes all incidents of bullying, which may include suspension or exclusion from school.



#### Appropriate use of social media

The internet, mobile phones and social media provide wonderful opportunities for students to network and socialise online. While these technologies provide positive platforms for sharing ideas, they also have the potential to cause pain and suffering to individuals, groups or even whole communities.

It's important to remember that sometimes negative comments posted about the school community have a greater impact than expected. The points below offer some information about how to use social media in relation to comments or posts about the school community. Reputations of students, teachers, schools, principals and even parents can be permanently damaged — and in some cases, serious instances of inappropriate online behaviour are dealt with by police and the court system.

Being aware of a few simple strategies can help keep the use of social media positive and constructive:

- Before you post something online, ask yourself if the community or individual really need to know. Is it relevant, positive and helpful?
- Remember that what you post online is a direct reflection of who you are. People will potentially form lasting opinions of you based on what you post online.
- Be a good role model. If things get heated online consider logging out and taking a few moments to relax and think. Hasty, emotive responses could inflame situations unnecessarily.
- Be mindful when commenting, try to keep general and avoid posting anything that could identify individuals.

A few years ago, parents may have discussed concerns or issues with their friends at the school gate. Today with the use of social media, online discussions between you and your close friends can very quickly be shared with a much wider audience, potentially far larger than intended.

Taking a few moments to think about the content you are about to post could save upset, embarrassment, and possible legal action.

As a parent you have a role in supervising and regulating your child's online activities at home and its impact on the reputation and privacy of others. Parents are their child's first teachers — so they will learn online behaviours from you.

#### Is it appropriate to comment or post about schools, staff or students?

Parental and community feedback is important for schools and the department. If you have a compliment, complaint or enquiry about an issue at school, the best approach is to speak directly to the school about the matter, rather than discussing it in a public forum.

While many schools use social media to update parents of school notices, the department prefers that parents contact schools directly with a compliment, complaint or enquiry due to privacy considerations.

If you have raised an issue with a school or know that another person has, refrain from discussing those details on social media, particularly the names of anyone involved.

If you encounter negative or derogatory content online which involves the school, hinders a child's learning and/or affects the school community at large, contact the school principal.

#### Possible civil or criminal ramifications of online commentary



A serious instance of inappropriate online behaviour may constitute a criminal offence and become a police matter. For example, online content may substantiate the offence of 'using a carriage service to menace, harass or cause offence' (Criminal Code Act 1995 (Cth) s. 474.17). Defamatory online content may give rise to litigation under the Defamation Act 2005 (Qld). School staff may obtain personal legal advice if they feel that online content seriously impacts their reputation.

#### What about other people's privacy?

If you take photos of your children, be mindful of who else might be in the photo. You might be happy to share your child's successes with your friends and family via social media, but some parents are not. If you are tagging or naming students, consider that other parents may not want their child's name attached to images online.

#### What if I encounter problem content?

Taking the following steps may help resolve the issue in a constructive way:

- refrain from responding
- take a screen capture or print a copy of the concerning online content
- if you consider problem content to be explicit, pornographic or exploitative of minors, you should keep a record of the URL of the page containing that content but NOT print or share it. The URL can be provided to the school, police, or principal, as needed for escalation of serious concerns
- block the offending user
- report the content to the social media provider.



## **Restrictive Practices**

Staff at Peregian Springs State School need to respond to student behaviour that presents a risk of physical harm to the student themselves or others. It is anticipated that most instances of risk behaviour can be de-escalated and resolved. On rare occasions, a student's behaviour may continue to escalate and staff need to engage immediately with positive and proactive strategies aimed at supporting the student to manage their emotions and behaviour choices.

In some very rare situations, where there is immediate risk of physical harm to the student or others, and when all other alternative strategies have failed to reduce the risk, it may be necessary for staff to use restrictive practices.

The use of restrictive practices will always be as a last resort, when there is no other available option for reducing immediate risk to the student, staff or other people. Restrictive practices are not used for punishment or as a disciplinary measure.

The department's <u>Restrictive practices procedure</u> is written with consideration for the protection of everyone's human rights, health, safety and welfare. There are six fundamental principles:

- 1. Regard to the human rights of students
- 2. Safeguards students, staff and others from harm
- 3. Ensures transparency and accountability
- 4. Places importance on communication and consultation with parents and carers
- 5. Maximises the opportunity for positive outcomes, and
- 6. Aims to reduce or eliminate the use of restrictive practices.

Very rarely, when a student is a significant danger to themselves or others, staff will employ, strategies and methods (of physical restraint/ mechanical restraint/ clinical holding) which are based upon behaviour risk assessment or clinical health need and where possible, are recorded in advance. The use of planned strategies will only be where there is foreseeable immediate high risk consistent with the **Restrictive practices procedure**.

Seclusion will not be used as a planned response and will only be used in serious circumstances for managing an unforeseeable situation in an emergency. It will be used for the shortest time possible and in a safe area that presents no additional foreseeable risk to the student. In such emergencies, a staff member will observe the student at all times and seclusion will cease as soon as possible.

Following the use of any restrictive practice, a <u>Focused Review</u> will help staff to understand how they responded to the risk in any incident that involved the use of a restrictive practice. Staff will consider whether there are other options for managing a similar situation in the future. This strategy works well for reducing the use of restrictive practices.

All incidents of restrictive practices will be recorded and reported in line with departmental procedures.



## **Critical Incidents**

It is important that all school staff have a consistent understanding of how to respond in emergencies involving student behaviour that seriously endangers the student or others. This consistency ensures that appropriate actions are taken to ensure that both students and staff are kept safe.

A critical incident is defined as an occurrence that is sudden, urgent, and usually unexpected, or an occasion requiring immediate action (e.g. in the community, on the road). The aim in these situations is to bring the behaviour of the student under rapid and safe control. It is not a time to try and to punish or discipline the student; it is a crisis management period only.

Staff should follow the documented plan for any student involved in regular critical incidents, which should be saved and available for staff to review in OneSchool.

For unexpected critical incidents, staff should use basic defusing techniques:

- 1. Avoid escalating the problem behaviour: Avoid shouting, cornering the student, moving into the student's space, touching or grabbing the student, sudden responses, sarcasm, becoming defensive, communicating anger and frustration through body language.
- 2. Maintain calmness, respect and detachment: Model the behaviour you want students to adopt, stay calm and controlled, use a serious measured tone, choose your language carefully, avoid humiliating the student, be matter of fact and avoid responding emotionally.
- 3. Approach the student in a non-threatening manner: Move slowly and deliberately toward the problem situation, speak privately to the student/s where possible, speak calmly and respectfully, minimise body language, keep a reasonable distance, establish eye level position, be brief, stay with the agenda, acknowledge cooperation, withdraw if the situation escalates.
- 4. Follow through: If the student starts displaying the appropriate behaviour briefly acknowledge their choice and re-direct other students' attention towards their usual work/activity. If the student continues with the problem behaviour, then remind them of the expected school behaviour and identify consequences of continued unacceptable behaviour.
- **5.** Debrief: At an appropriate time when there is low risk of re-escalation, help the student to identify the sequence of events that led to the unacceptable behaviour, pinpoint decision moments during the sequence of events, evaluate decisions made, and identify acceptable decision options for future situations.



## Related Procedures and Guidelines

These are related procedures or guidelines which school staff use to inform decisions and actions around matters associated with students' wellbeing, behaviour and learning.

- Complex case management
- Customer complaints management policy and procedure
- Disclosing personal information to law enforcement agencies
- Enrolment in state primary, secondary and special schools
- Hostile people on school premises, wilful disturbance and trespass
- Inclusive education
- Police and Child Safety Officer interviews and searches with students
- Restrictive practices
- Refusal to enrol Risk to safety or wellbeing
- Student discipline
- Student dress code
- Student protection
- Supporting students' mental health and wellbeing
- Temporary removal of student property by school staff
- Use of ICT
- Using mobile devices
- Cancellation of enrolment

## Resources

- Australian Professional Standards for Teachers
- <u>Behaviour Foundations professional development package</u> (school employees only)
- Bullying. No Way!
- <u>eheadspace</u>
- Kids Helpline
- Office of the eSafety Commissioner
- Parent and community engagement framework
- <u>Parentline</u>
- Queensland Department of Education School Discipline
- Raising Children Network
- Student Wellbeing Hub
- Principal Guidelines



## Complaints

Peregian Springs State School staff are committed to ensuring every student is supported to feel safe, welcome and valued in our school. There may, however, be occasions where parents need to raise a concern or make a complaint about an issue they feel is adversely affecting their child's education.

All Queensland state schools are committed to ensuring that all complaints - whether they relate to a school staff member or a school's operations - are dealt with in a fair and equitable manner. As a parent or carer, you can express dissatisfaction with the service or action of the Department of Education or its staff, including decisions made or actions taken in a school and/or by the local regional office.

As a complainant, it is your responsibility to:

- give us a clear idea of the issue or concern and your desired solution
- provide all the relevant information when making the complaint
- understand that addressing a complaint can take time
- cooperate respectfully and understand that unreasonable, abusive, or disrespectful conduct will not be tolerated
- let us know if something changes, including if help is no longer needed.

# The Department of Education may not proceed with your complaint if your conduct is unreasonable.

In most instances, staff members are told of complaints made about them and offered the right of reply. A complainant also has the right to have a support person throughout the process.

The following three-step approach assists parents and school staff in reaching an outcome that is in the best interests of the student:

#### 1. **Early resolution**: discuss your complaint with the school

The best place to raise any concerns is at the point where the problem or issue arose. You can make an appointment at the school to discuss your complaint with your child's teacher, Lead Administrator or the Principal. You are also welcome to lodge your complaint in writing or over the phone. You can also make a complaint through QGov.

Complaints may be lodged by telephone, writing or in electronic format. Email addresses can be accessed through the <u>schools directory</u>.

#### 2. Internal review: contact the local Regional Office

If, after taking the early resolution step, you are dissatisfied with the outcome of your complaint or how the complaint was handled, you can ask the local <u>regional office</u> to conduct a review. You need to submit a <u>Request for internal review form</u> within 28 days of receiving the complaint outcome.

#### **3. External review**: contact a review authority

if you are dissatisfied after the internal review, you may wish to contact a review authority, such as the Queensland Ombudsman, and request an independent, external review. More information about external review options is available at <a href="https://www.ombudsman.gld.gov.au">www.ombudsman.gld.gov.au</a>.



Some matters need to be handled in a different way to school matters and will be referred to other areas in the department. These include:

- issues about harm, or risk of harm, to a student attending a state school, which must be managed in accordance with the <u>Student protection procedure</u>.
- complaints about corrupt conduct, public interest disclosures; or certain decisions made under legislation, which will be dealt with as outlined in the Excluded complaints factsheet.

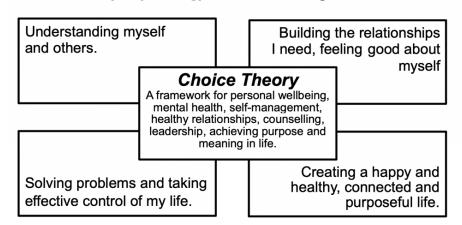
#### Conclusion

Peregian Springs State School is committed to providing a safe, responsible, respectful and courteous learning environment for students, staff, and the community. Students have opportunities to engage in quality learning experiences and acquire values supportive of their lifelong wellbeing.

This *Student Code of Conduct* is designed to facilitate high standards of self-management so learning and teaching in our school can be effective and students can participate positively within our school community.

The principles of Choice Theory underpin the implementation of our Student Code of Conduct and Self-Management Framework. This philosophy is about creating the conditions for each student to progress towards responsible self-management, whilst learning about how and why people behave the way they do.

#### **Choice Theory Psychology** – understanding human behaviour.



#### ABOVE ALL...

We value a safe, supportive environment, free from disruptive, dangerous or offtask behaviour for all staff and students.

